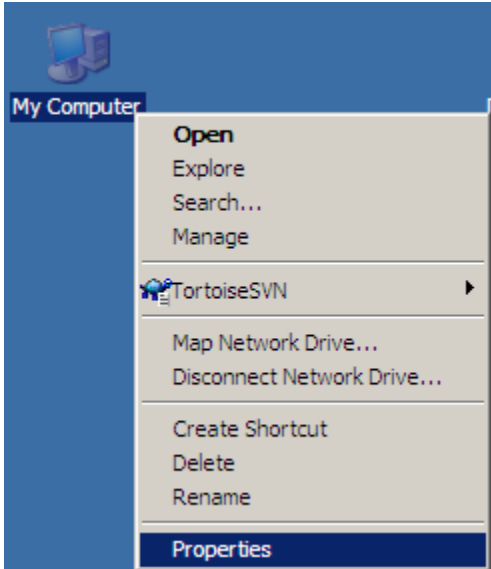


Why does the AWRDE crash before starting

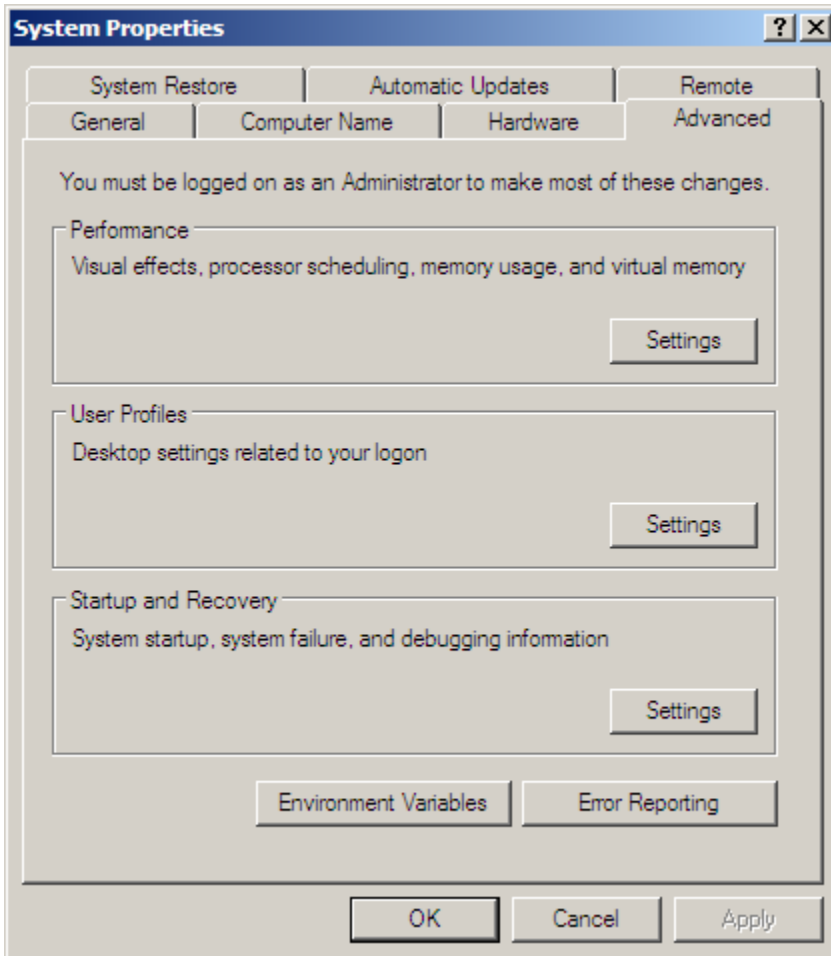
Do you have data execution prevention turned on?

The AWRDE cannot run with Data Execution Prevention turned on. Some operating systems have this service turned on by default. To check the Data Execution Prevention status:

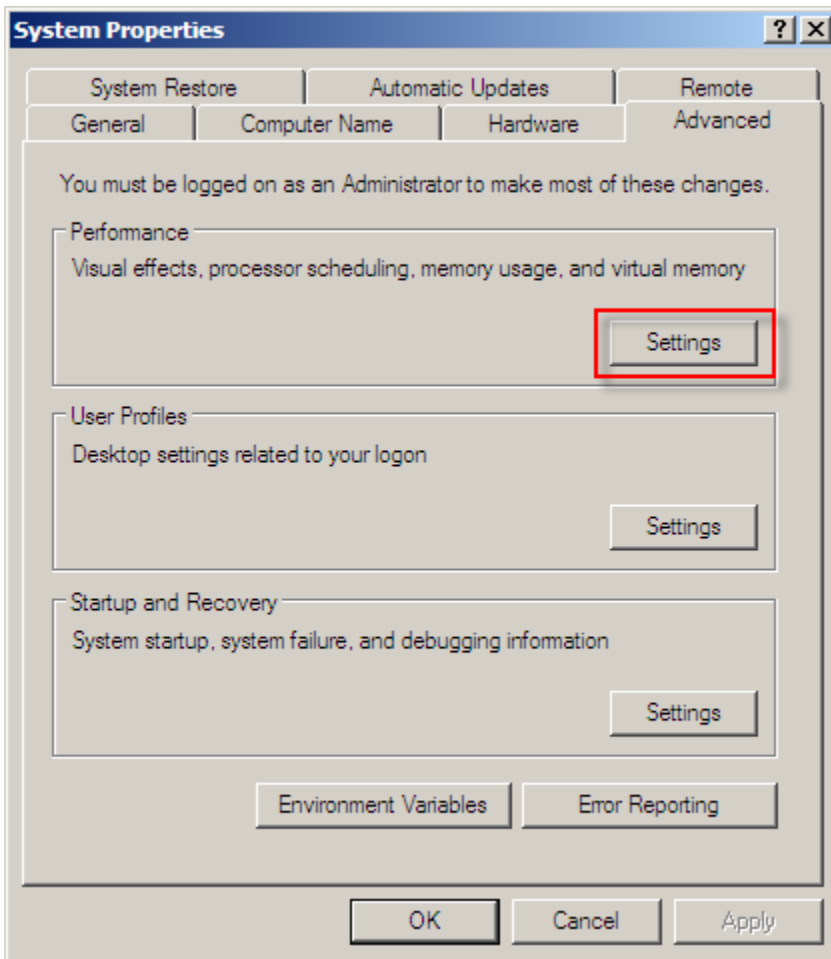
1. Right-click My Computer and choose Properties.



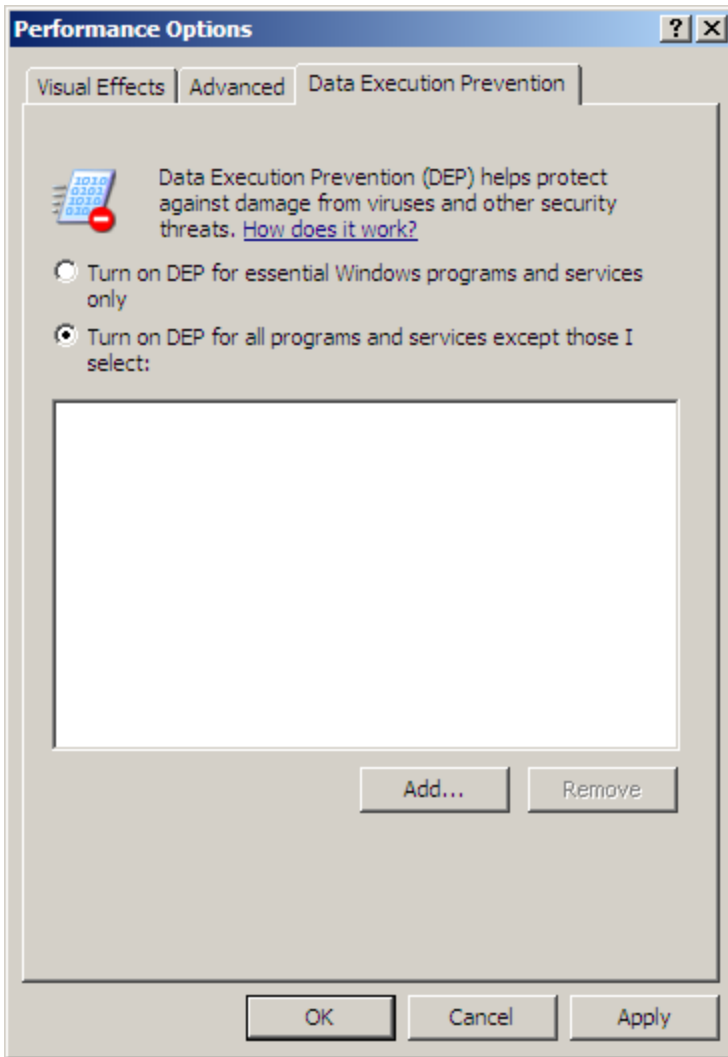
2. Click the Advanced tab.



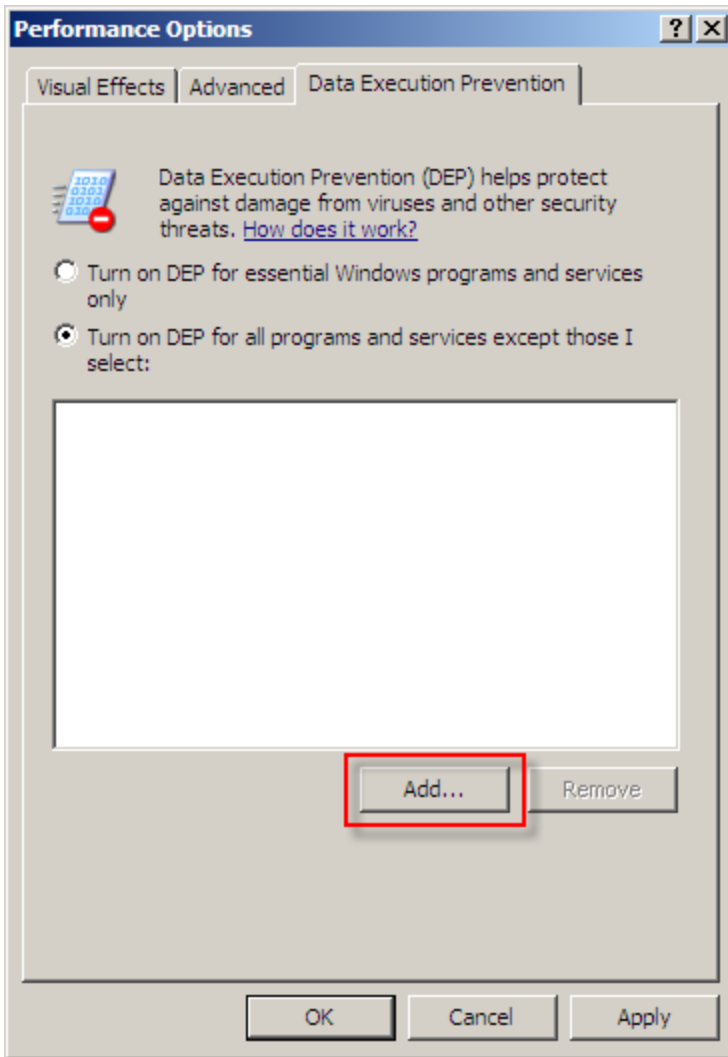
3. Click the Settings button under Performance.



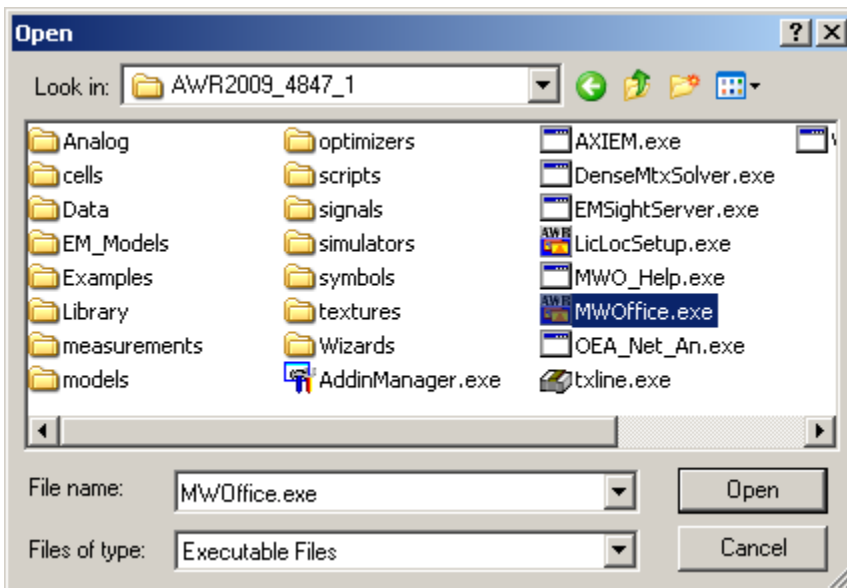
4. Click the Data Execution Prevention tab. If Turn on DEP for all programs and services except those I select is selected, continue with the next step. If this option is not selected, something else is causing the crash. Please contact AWR Support at awr.support@ni.com.



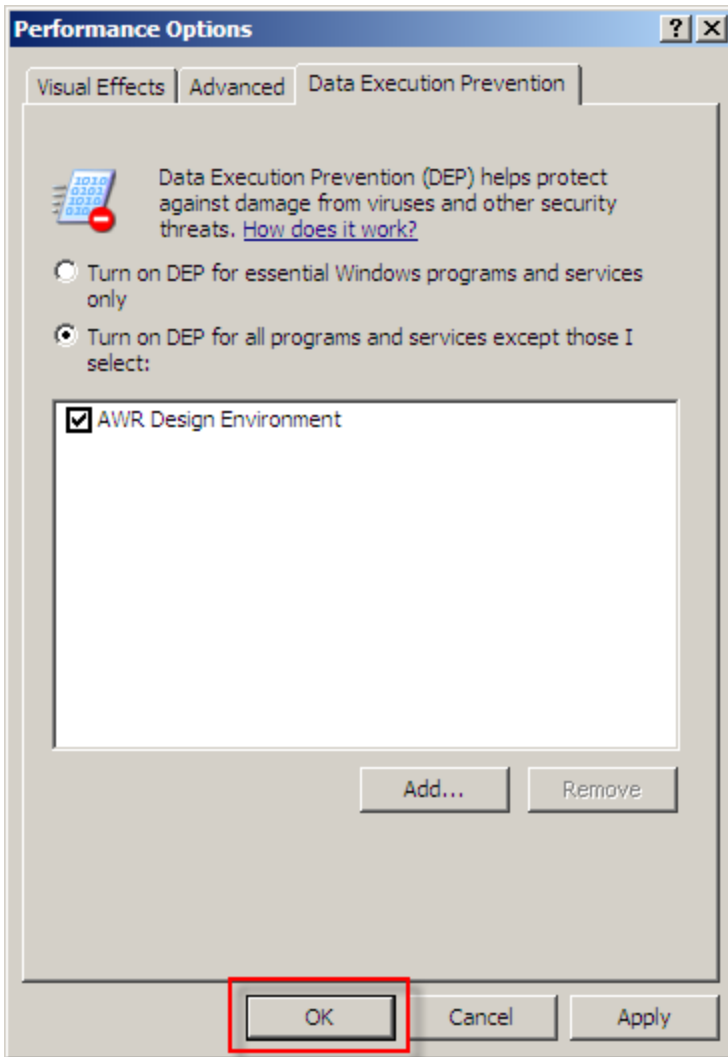
5. Click the Add button.



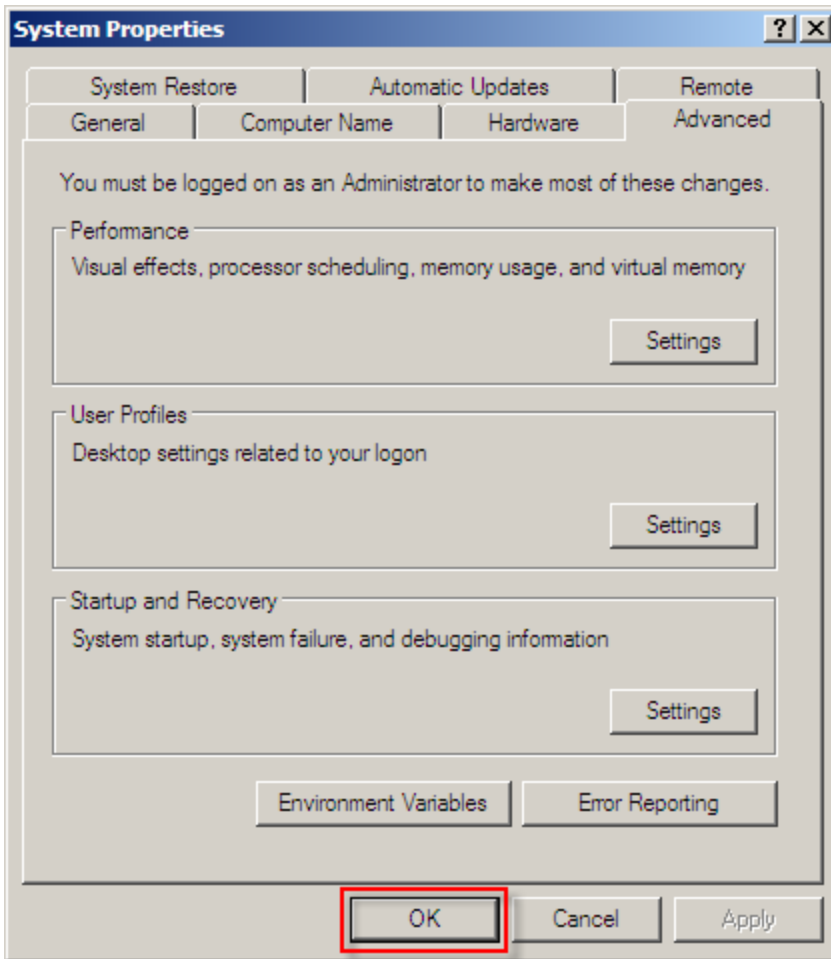
6. Navigate to and select MWOOffice.exe and click Open.



7. Click OK.



8. Click OK again.



9. The AWRDE should no longer crash.

We have issues with certain video cards

[AWRDE Issues with Certain Video Cards](#)

Customers with Google Desktop Search have reported a SmartHeap Library error problem

[AWRDE Issues Google Desktop](#)

If this setting does not fix the crash, please contact AWR Support at awr.support@ni.com and explain with as much detail as possible what is happening.