License Troubleshooting

Before starting the troubleshooting process, ensure that your software is correctly installed. See the AWRDE Installation Guide for more information.

If you only need the FLEXlm™ drivers**,** go here: Where can I get the latest FLEXLM utilities for the AWRDE

This troubleshooter helps you identify and solve any problems you may have when starting the AWR Design Environment (AWRDE) software. Each step of the troubleshooter asks a question. Click on the link for your chosen answer to progress to the next step of the troubleshooting process, or simply follow the directions that accompany your answer.

This document is constantly changing as we find new solutions or problems. To provide feedback on the troubleshooter content please send an email to Getting AWR Technical Support with your comments.

What type of license do you have?

Purchased License - **Customers with Valid Purchased License**

Evaluation License - **Customers evaluating the software before purchasing and University License Users**