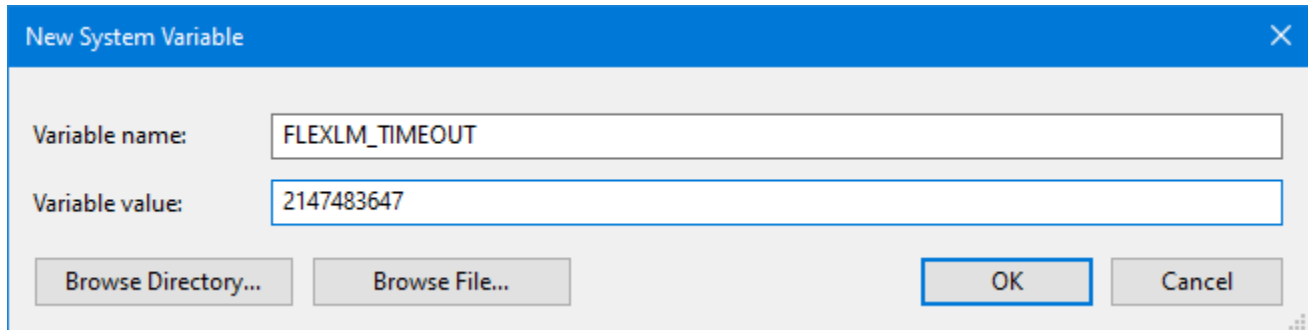# Problem accessing AWR license across WAN

The default timeout for FLEXlm v8.4a or newer is only 100000 microseconds. If the client cannot connect to the server within this time period, the application returns a "-15" error and exits.

You can avoid timing out by increasing the timeout value to `2147483647` microseconds. To increase the connection timeout from the client machine, add (or edit) the following environment variable as follows.

New System Variable	×
Variable name:	FLEXLM_TIMEOUT
Variable value:	2147483647
Browse Directory... Browse File...	OK Cancel